

STEVESTON
TRAM

Steveston Tram Visual Guide

Welcome



Welcome to the Steveston Tram!

We hope you will enjoy your visit with us.

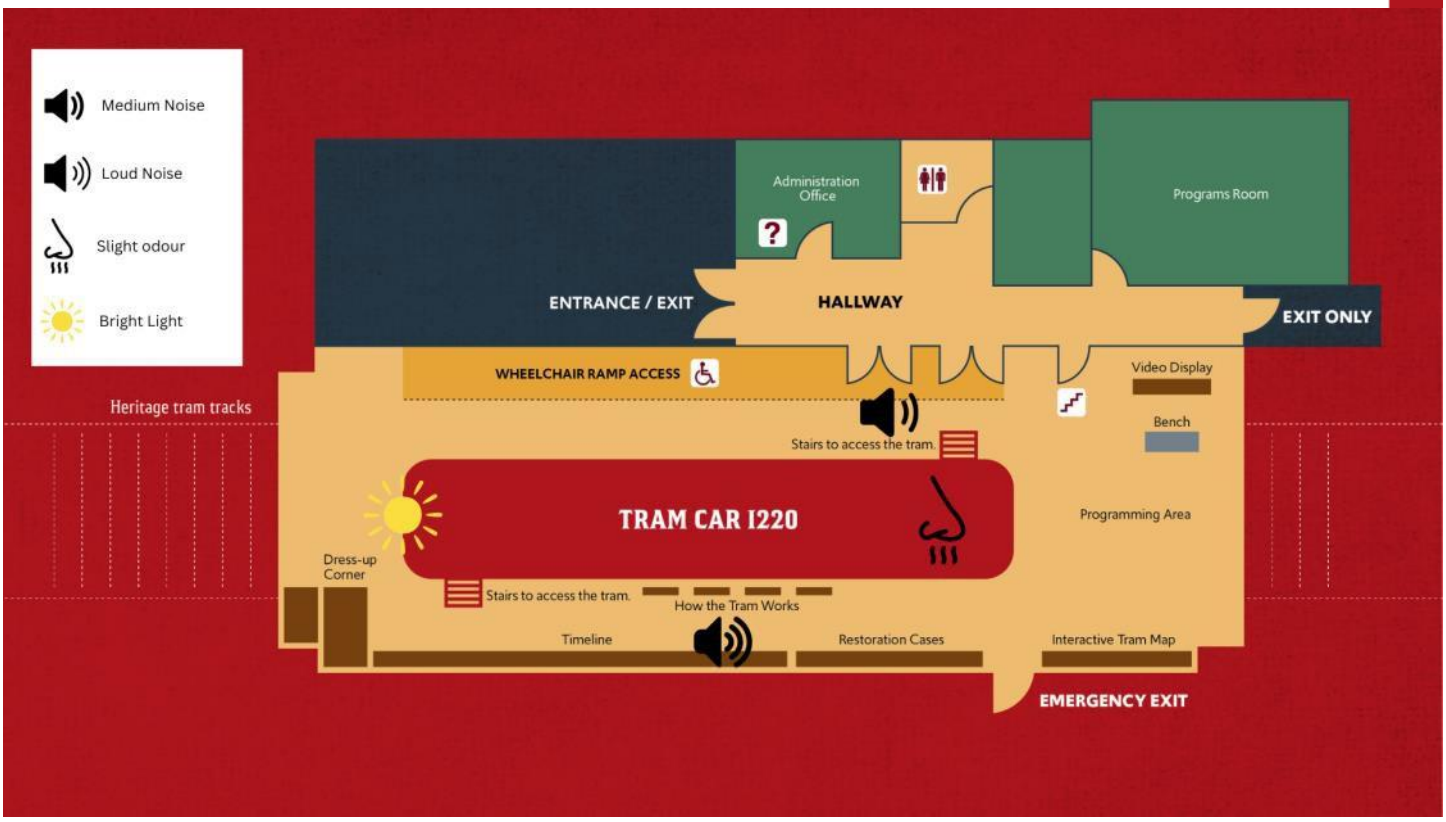
Getting Here



The Steveston Tram is located at 4011 Moncton Street, Richmond.

- Buses—take the 401, 402 or 406 to Steveston.
- Driving—There is 3-hour public parking at 4320 Moncton Street, 150 metres from the Steveston Tram. (See photo.)

Sensory Elements



The Steveston Tram has some **sensory elements**.

- Please use this map to help you to see if you would enjoy visiting the Steveston Tram.
- If you don't think the Steveston Tram is right for you, please enjoy a virtual visit to our site.

Entering Our Building



It is **free** to come into the Steveston Tram.

- To enter, **first** press the accessibility button or pull the door handle to open the heavy doors.
- **Then** enter the building.

Hand Sanitizer and Washroom





- When you come into the building, there is **hand sanitizer** on your right.
- There is an accessible **washroom** towards your left.

Greeters



There is usually a staff member or a volunteer to greet you at the door.

- Staff members and volunteers wear Tram uniforms.
- Some volunteers wear everyday clothes and name tags.

Tram Room



- At the Tram Room door, staff will **first** tell you about Tram Car 1220.
- **Then** you can go onboard Tram Car 1220.

Rules

There are some simple rules to follow at the Steveston Tram. Please:

- **Walk** in the building, especially on the Tram
- **Leave food and drink** on the table **outside** the building
- **Take care** going up and down the Tram stairs
- **Don't touch** the controls and exhibits on board Tram Car 1220
- **Listen** to Steveston Tram staff and volunteers
- **Watch** for signs that tell you the rules
- **Please sit** on the seats on board Tram Car 1220
- **Enjoy your visit with us!**

STEVESTON
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Tram Room
Accessibility and Noise Alert



- Tram Car 1220 is **not accessible**. It has steep stairs.
- The other exhibits in the Tram Room **are accessible** using the ramp beside Tram Car 1220.
- There is a **soundscape of tram noises** playing in the Tram Room. You will hear noises like motors and whistles.

Aboard Tram Car 1220



- You enter Tram Car 1220 **first** up the stairs and **then** into the vestibule.
- Tram Car 1220 has two sections: “Smoking” and “No Smoking.”

“Smoking Section”



In the **“Smoking Section”**, you will see things like:

- Wooden seats, hanging straps, polished wood, shiny brass, old ads, and an exhibit with hats and fake peanuts.
- You **can sit** on the wooden seats.
- You **cannot smoke or eat** on the Tram now.

“No Smoking Section”



In the **“No Smoking Section”** you will see things like:

- Woven rattan seats, shiny brass, old ads, clothes, hats, and an exhibit with fake chickens, fruit, and vegetables.
- You **can sit** on the woven rattan seats. They feel a little strange to touch.

“No Smoking Section” Seats



- If staff or volunteers shows you how the seats can move, the seat will make a **loud** screeching noise.
- Please don’t try to move the seats yourself.

Marty the Tram Pig



On board Tram Car 1220, you will also find **Marty the Tram Pig**. Marty moves every day.

- When you come back to visit, you may find him in a different place.
- You can take a photo with Marty. Please be careful with his ears.

Exiting Tram Car 1220



You **exit** Tram Car 1220 **through** the vestibule and **down** wooden stairs.

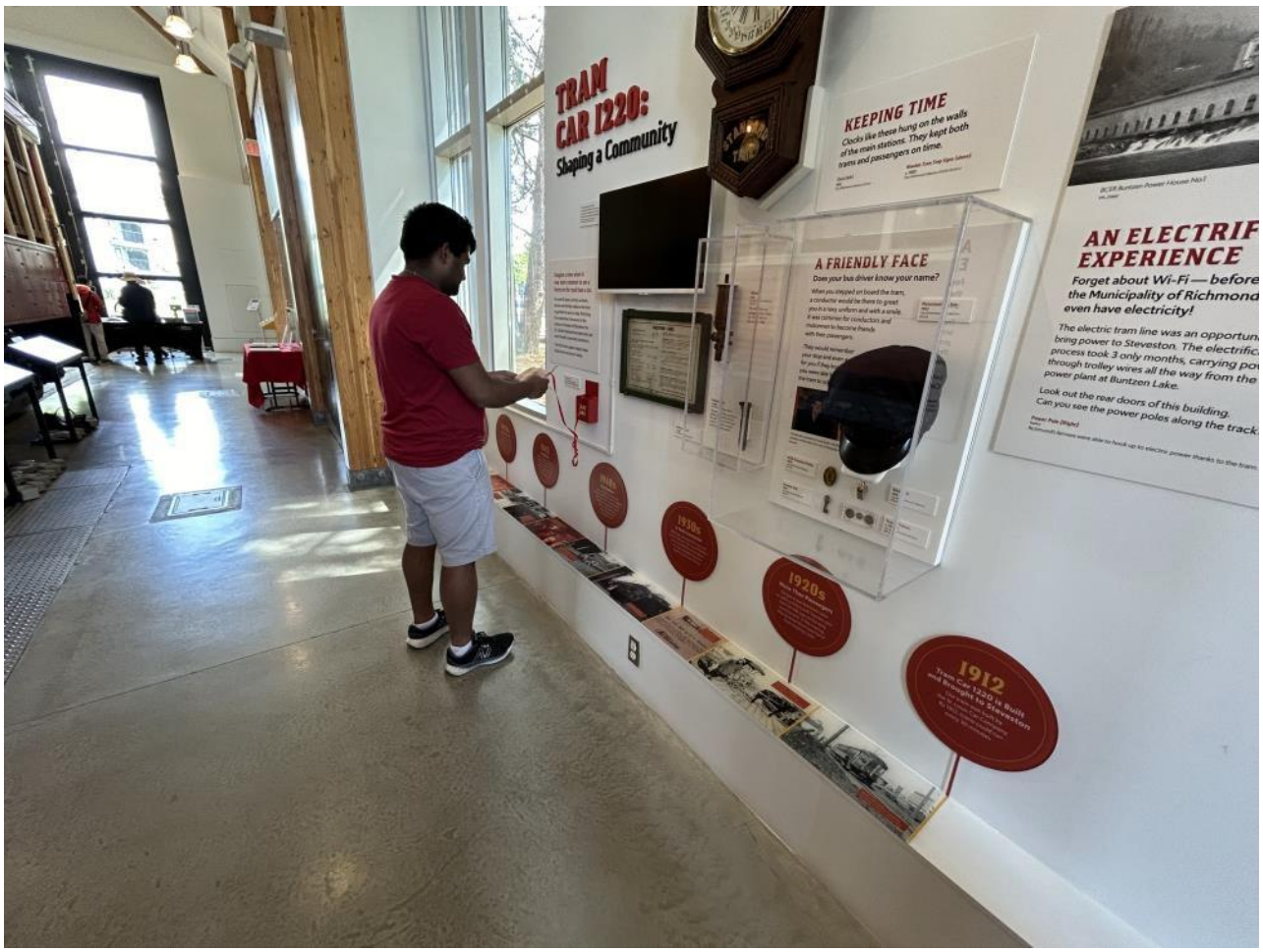
Dress Up Corner



Nearby is the **dress up corner** with Conductor hats for all ages and jackets for children.

- **First** you can dress up in a costume or hat.
- **Then** you can take a selfie.

Tram Room Exhibits



The Tram Room has exhibits for you to explore.

- There are videos for you to watch.
- A timeline to follow.
- A table showing roof materials you can touch.

Tram Room Exhibit Noises



- The Tram Room also has blue information panels.
- One has a bell that **rings loudly** and a hand-brake that makes a **loud grinding noise**.

Video

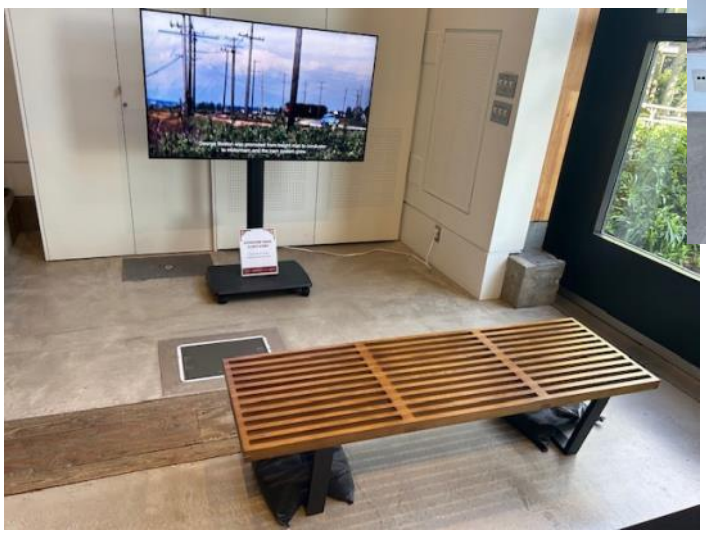


- There is a video you can watch about the history of trams in Richmond.
- It is about 4 (four) minutes long.

Places to Sit







There are places you can sit down in the Tram Room:

- On the seats onboard Tram Car 1220
- On the bench in the dress up corner
- On the bench in the video corner

Take a Break



- If the weather is nice and you **need a break**, please visit the Steveston Nikkei Memorial next door to the Steveston Tram building.
- It is a quiet and serene outdoor garden.

Special Events

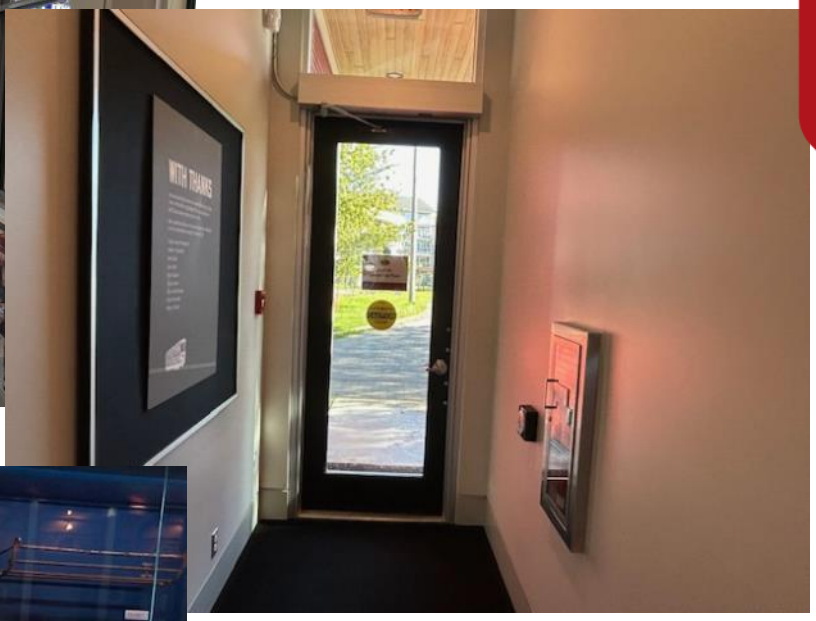


Sometimes there are special events at the Steveston Tram.

- The Steveston Tram building can get **very crowded** and **very noisy** during special events.
- Check the Tram's website to see what is coming up.

Leaving







- You can leave through the front door where you came in.
- If there is a special event, you can leave through the back or side doors.

Thank You for Visiting



Thank you for visiting the Steveston Tram.

We hope you come back soon!

Thank You

Thank you to the Canucks Autism Network for advising Steveston Tram staff on the creation of this visual guide.

If you have any suggestions for improving this guide, please email the Steveston Tram at **stevestontram@richmond.ca**

Don't forget to visit our website for the latest in programs and news about the Steveston Tram.